

Who are we?

Have you ever wondered what makes trading and settlement possible in Canada? It's Fundserv—the online ecosystem that ensures every fund transaction is processed timely, accurately and securely. We're an online hub that electronically connects manufacturers, distributors, and intermediaries, enabling them to buy, sell, and transfer investment funds.

Our Culture & Values

Fundserv is guided by our four core values: Collaboration, Adaptability, Integrity, and Respect. Because above all else, Fundserv CAIRs:

- Collaboration
- Adaptability
- Integrity
- Respect

Benefits & Perks

Fundserv provides a comprehensive benefits plan that includes the following:

- Health care spending account
- RRSP with employer match
- Annual performance pay
- Fitness reimbursements
- Employee discount program
- Charitable donation matching
- Flexible hours & remote work options

To better support our employees during Covid-19, we've expanded our benefits:

- Virtual social events including escape rooms, online trivia & games
- Corporate-wide mental health days
- Subscription reimbursement for fitness, nutritional, and mental health apps

Location:

Downtown Toronto

Reports to:

CIO

Department:

Architecture

Fundserv is an equal opportunity employer. We welcome and encourage applications from individuals with disabilities. Accommodations are available on request – please let us know how we can meet your needs.

The Opportunity

Fundserv is embarking on a multi-year, multi-million dollar technology transformation program that focuses on currency, resiliency, security and agility. This ambitious transformation will completely redesign every façade of Fundserv's platform. We follow the Agile methodology principles, the collaborative practices of DevSecOps and will be leveraging the latest technologies and tools, such as a hyper-converged infrastructure, software-defined network, cloud, containers and APIs, enabling Fundserv to serve the industry better, and adapt to this ever-changing technology and investment landscape.

The Director, Architecture leads and manages the Enterprise Architecture team to create overall architecture visions, strategies and roadmaps aligning with the business objectives of Fundserv. This role is to lead and manage the enterprise architecture team to create overall architecture visions, strategies and roadmaps aligning with the business objectives of Fundserv. Establish, maintain and be the owner of the architecture process on continuous improvement of business and technical needs of the organization. Participate, lead and drive change through the overall modernization program that Fundserv is about to embark to overhaul all aspects of systems and IT of the organization

In this role, you will:

- Provide people, industry and technology leadership and direction within IT and to the overall organization
- Represent Fundserv by participating in industry events relative to technology strategy and direction
- Create, lead and maintain Fundserv's rolling 5-year technology and architecture roadmap
- Manage and direct implementations of technology roadmaps initiatives, working collaboratively with all part of the organization to ensure all strategies and solutions implemented meet client or internal facing business needs, goals and objectives
- Collaborate with senior managers and technical staff across departments in developing specifications and solutions to support the various projects and initiatives.
- Effectively manage change, issues, risks, escalations, communication, and deliverable acceptance as per commitments
- Create, establish and maintain architecture standards to adhere to the strategic direction and risk aptitude of the organization
- Oversee the execution of the architecture strategies and implementation, working with external parties and/or various department of Fundserv to ensure successful realization of the architecture vision
- Provide direction and support to internal and external teams as required
- Proactively manage third-party technology contracts and agreements
- Monitor and participate in any PoC of any disruptive and emerging technology trends for applicability to our business
- Create a challenging and rewarding work environment that encourages open communication and trust and fosters employee engagement.
- Direct the daily operations of the team, including establishing priorities in line with the company's strategic priorities, developing and maintaining high standards of delivery, ensuring team's access to the tools and resources needed to perform their roles, and managing schedules and team workload.
- Analyze team workflow for improvements and foster an environment of continuous improvement, where team members are empowered to bring forward, participate in, and lead process improvement initiatives.
- Build and maintain a high-performing team including identifying gaps, making recommendations on team structure, and recruiting for and onboarding new members of the team.
- Conduct one-on-one weekly meetings with each direct report, as well as regular team meetings.
- Foster employee development by actively coaching and mentoring direct reports, building development plans, and ensuring access to training and development activities.
- Manage team performance, including completing the annual performance review cycle, clearly communicating expectations, providing continuous feedback, recognizing and rewarding high performance, and conducting performance improvement plans where required.
- Participate in the compensation management process by recommending annual salary increases for direct reports.
- Where needed, conduct progressive discipline up to and including termination.
- Prepare and manage departmental budget, manage team vendors following Fundserv's vendor management process, and approve department invoices.
- Ensure team's completion of all internal company-wide requirements, including but not limited to internal audits, policy attestations, HR and security training.
- Serve as a key member of Fundserv's management team by attending management meetings, designing and implementing programs to support corporate values, and building strong relationships across all levels of the organization

Why YOU are the person we're looking for

- Bachelor's degree in engineering, computer science or information systems or equivalent working experience
- Minimum 8 years of experience in IT industry with a focus on architecture and security domains
- Demonstrated experience in working in agile and devOps environments
- Demonstrated experience in creating, socializing, communicating and executing 3 to 5 year technology roadmaps
- Experience in the development of mission critical enterprise level financial services applications
- Domain experience and well-rounded knowledge with various IT technologies including public cloud, private cloud, hyperconverged infrastructure, software-defined networks, traditional servers and hardware infrastructures, operating systems, middleware and messaging as well as database and other infrastructure software
- Financial services industry experience
- Strong leadership skills with ability to lead, plan, budget, organize and manage a team

If this sounds like you, apply today at hire@fundserv.com.