

Who are we?

Have you ever wondered what makes trading and settlement possible in Canada? It's Fundserv—the online ecosystem that ensures every fund transaction is processed timely, accurately and securely. We're an online hub that electronically connects manufacturers, distributors, and intermediaries, enabling them to buy, sell, and transfer investment funds.

Our Culture & Values

Fundserv is guided by our four core values: Collaboration, Adaptability, Integrity, and Respect. Because above all else, Fundserv CAIRs:

- Collaboration
- Adaptability
- Integrity
- Respect

Benefits & Perks

Fundserv provides a comprehensive benefits plan that includes the following:

- Health care spending account
- RRSP with employer match
- Annual performance pay
- Fitness reimbursements
- Employee discount program
- Charitable donation matching
- Flexible hours & remote work options

To better support our employees during Covid-19, we've expanded our benefits:

- Virtual social events including escape rooms, online trivia & games
- Corporate-wide mental health days
- Subscription reimbursement for fitness, nutritional, and mental health apps

Location:

Downtown Toronto (remote until further notice)

Reports to:

Director, Cybersecurity

Department:

Infrastructure Security

If this sounds like you, apply today at [hiring@fundserv.com](mailto: hiring@fundserv.com)!

Fundserv is an equal opportunity employer. We welcome and encourage applications from individuals with disabilities. Accommodations are available on request – please let us know how we can meet your needs.

The Opportunity

Fundserv is embarking on a multi-year, multi-million dollar technology transformation program that focuses on currency, resiliency, security and agility. This ambitious transformation will completely redesign every façade of Fundserv's platform. We follow the Agile methodology principles, the collaborative practices of DevSecOps and will be leveraging the latest technologies and tools, such as a hyper-converged infrastructure, software-defined network, cloud, containers and APIs, enabling Fundserv to serve the industry better, and adapt to this ever-changing technology and investment landscape.

The Manager, Infrastructure Security will provide leadership to the Infrastructure Security and Security Operations (including Server & Cloud and Desktop Administration) teams. This role is responsible for creating and implementing processes and strategies to support Fundserv IT Initiatives, and to ensure a high availability and secure hybrid environment to support business transition and growth. In this role, you will:

- Participate in development & execution of Fundserv's strategic plan, lead operational planning & projects, and oversee reporting/documentation related to security operations, and design and implement programs to support corporate values
- Develop IT proposals and cost/benefit analyses for security spending & initiatives
- Ensure strong security posture by investigating and advising on latest security-related risk, threats, and vulnerabilities, security incident management, external security reviews, and penetration tests
- Collaborate on Information Security policies, standards, and baselines, and contribute to efforts to maintain compliance
- Define and report key security metrics to drive remediation trends and improve security governance
- Report on findings and advise stakeholders in remediation activities
- Engage and work closely with outsourced security partners
- Collaborate with IT and project teams to engineer and implement security controls, and ensure adequate security requirements, monitoring and plans are in place for all production applications, systems, and infrastructure
- Support and champion secure best practices (on-prem & cloud)
- Facilitate vulnerability assessment, reviews of assessment results, patching, remediation activities related to servers, databases, network devices & tools
- Research & develop testing tools, techniques, and process improvements
- Explain, present, and demonstrate the operational impact of security loopholes/vulnerabilities
- Recommend corrective action/hardening for identified vulnerabilities
- Work with external security operations center to review & maintain infrastructure security posture
- Act as owner of security operations services, ensuring security problems and incidents are escalated, resolved, and root cause investigated
- Manage team resources for projects and provide input as required, proactively identifying security risks, requirements, and controls
- Manage team staffing, employee development, performance management, budget, daily operations, and process improvement

Why YOU are the person we're looking for

- Bachelor's Degree in Science, Engineering, or equivalent
- CISSP, GSEC, or other relevant certifications
- 8+ years progressive experience in IT security; working with public cloud infrastructure security (Microsoft Azure) and hybrid cloud environment.
- Broad understanding of the current cyber security landscape, with a background in networks and server/system management
- Experience defining, maintaining and enforcing security best practices
- Good understanding of infrastructure security architecture
- Strong knowledge in Authentication, End Point Security, Internet Policy Enforcement, Web Content Filtering, Data Loss Prevention (DLP), Identity and Access Management (IAM) solutions, VMs and common networking services and protocols, Active Directory, VMWare ESX
- Working knowledge of Information Security best practices, policies, standards, and baselines, including industry standards and guidelines from ISO 27001/27002, NIST, CIS, and OWASP