

## Who are we?

Have you ever wondered what makes trading and settlement possible in Canada? It's Fundserv—the online ecosystem that ensures every fund transaction is processed timely, accurately and securely. We're an online hub that electronically connects manufacturers, distributors, and intermediaries, enabling them to buy, sell, and transfer investment funds.

## Our Culture & Values

Fundserv is guided by our four core values: Collaboration, Adaptability, Integrity, and Respect. Because above all else, Fundserv CAIRs:

- Collaboration
- Adaptability
- Integrity
- Respect

## Benefits & Perks

Fundserv provides a comprehensive benefits plan that includes the following:

- Health care spending account
- RRSP with employer match
- Annual performance pay
- Fitness reimbursements
- Employee discount program
- Charitable donation matching
- Flexible hours & remote work options

To better support our employees during Covid-19, we've expanded our benefits:

- Virtual social events including escape rooms, online trivia & games
- Corporate-wide mental health days
- Subscription reimbursement for fitness, nutritional, and mental health apps

## Location:

Downtown Toronto

**Reports to:** Director, IT Operations

**Department:** Network Engineering

[Fundserv is an equal opportunity employer.](#)  
*We welcome and encourage applications from individuals with disabilities. Accommodations are available on request – please let us know how we can meet your needs.*

## The Opportunity

Fundserv is embarking on a multi-year, multi-million dollar technology transformation program that focuses on currency, resiliency, security and agility. This ambitious transformation will completely redesign every façade of Fundserv's platform. We follow the Agile methodology principles, the collaborative practices of DevSecOps and will be leveraging the latest technologies and tools, such as a hyper-converged infrastructure, software-defined network, cloud, containers and APIs, enabling Fundserv to serve the industry better, and adapt to this ever-changing technology and investment landscape.

The Network Engineer administers a highly-available, secure, well-documented, and cost-effective data communications network that supports network requirements for services provided to Fundserv and its clients. This role is responsible for maintaining a secure network and administering core routers and switches to ensure reliable access to network systems, applications, and services. The Network Engineer also provides 2nd level operations support for network related cases and incidents.

- Manage on-going WAN operation: configuration, upgrades, recovery procedures and network related projects. Ensure network infrastructure meets security and compliancy policies.
- Maintain availability of 99.95% for core routers and switches.
- Provide pro-active network monitoring of core and customer connectivity. Monitor for errors, and service availability. Work with customers and vendors to resolve network related issues.
- High-level analysis and troubleshooting of network infrastructure.
- Install, maintain, manage, and support core, distribution, and access routing and switching infrastructure and maintain documentation.
- Provide a consultative role to customers to implement network topologies that provide the highest availability possible.
- Ensure effective capacity planning.
- Cross-training with other team members is required to ensure that all critical networking components can be recovered by any one individual.
- Comply with ITIL change management procedures & audit requirements.
- Execute BCP strategies for Fundserv and its customer network connections.
- Participate in implementing improvements to manual process to leverage the infrastructure and technologies for greater efficiencies.
- Work closely with customers to resolve network connection issues.
- 24/7 support coverage on a rotational basis. Overtime hours may be required to perform changes to the infrastructure
- Act as subject matter in tactical dept. projects.
- Participate in implementing improvements to manual process to leverage the infrastructure and technologies for greater efficiencies

## Why YOU are the person we're looking for

- Post-Secondary Education in Computer Science/Engineering or equivalent
- 8+ years' experience in implementing, operating, and troubleshooting data networks
- Experience with Cisco routers (1800, 2800/2900, 3800)
- Experience with BGP and EIGRP implementation and troubleshooting
- Experience with Nexus, Catalyst, ISR Routers
- Experience with Cisco Wireless LAN Controller
- Experience with Palo Alto, Cisco ASA firewalls, and Fortinet Firewalls
- Experience with High-availability load-balancing experience (F5 BIG-IP)
- Experience with CISCO ACI, or similar software-defined network
- Experience with Microsoft Azure cloud networking, or other public cloud

**If this sounds like you, apply today at [hr@fundserv.com](mailto:hr@fundserv.com).**