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The Problem

Traditional communication methods like phone, fax and email do not meet the security and reliability requirements of the investment industry; they are often time-consuming, risky and prone to error. Common issues include:



Lost or illegible faxes

Who said what and when?



Email delivery errors



Inaccurate information



Confidentiality and privacy of data

The Solution

messageserv connects manufacturers and distributors anywhere, on any device, through a secure, private network. Users across the industry can communicate freely, while ensuring sensitive information is fully protected.

Features

- Desktop and mobile compatibility
- Simple, fast integration process
- Attach and exchange multiple documents
- Increased line of sight for distributors on error corrections involving advisors
- Communication audit trail, time stamping, automatic reminders and escalation for accountability

Benefits

- Reduces time to complete transactions
- Timely resolution for outstanding queries, requests and account transfers
- Provides higher level of data security
- Increased reliability of information
- Communication through Fundserv's secure, private and trusted network
- Industry driven development



To learn more about messageserv, visit <u>Fundserv Connect</u> member website or email <u>rm@fundserv.com</u>